

WELCOME BACK!

SUBSCRIBER GUIDE

Due to the fluctuating nature of COVID-19 safety protocols, we advise checking LaJollaPlayhouse.org/subscriber for current information.

YOUR VISIT

VACCINATION VERIFICATION/MASK REQUIRED

All patrons must be able to show proof that they are fully vaccinated at the time of entry or proof of a negative COVID-19 PCR test taken within 48 hours of the performance start time. Photo ID required. You may present your physical vaccination card, a photo of your vaccination card or QR code from State of California's Digital COVID-19 Vaccine Record (myvaccinerecord.cdph.ca.gov). Masks will also be required while inside the theatre.

PARKING UPDATE: Due to UCSD construction, parking has moved

Parking is FREE for La Jolla Playhouse patrons in the Osler Parking Structure (at Gilman Drive and Osler Lane) when a UCSD parking pass is displayed. Enter the structure off Gilman Drive and a UCSD parking attendant will give you a parking pass to display on your dashboard.

WALKING & ACCESSIBLE SHUTTLES

Walk up to Scholars Drive or take an accessible shuttle to the Theatre District. The walk is 0.30 miles, with a mild uphill ascent. Comfortable walking shoes are encouraged. Shuttles will run after all performances, picking up in front of the Theatre District. Masks are required to ride the shuttle to/from the theatre.

DINING AT THE PLAYHOUSE

On-site restaurant James' Place offers renowned Chef James Holder's signature sushi as well as sustainable seafood and steak. Please visit JamesPlaceSD.com or call (858) 638-7778 to make a reservation.

LOBBY BARS

James' Place operates lobby bars one hour prior to curtain and during intermission. Our COVID-19 Safety Plan for the *The Garden* requires beverages and snacks be enjoyed outside, before entering the theatre.

ACCESSIBILITY

Designated wheelchair-accessible seating is available and accessible parking is provided by UCSD in the Osler Parking Structure. Wheelchair seat locations are available for wheelchair users and a companion. Additionally, a golf cart is available to assist patrons with accessibility needs to and from the drop-off location. You may pull into the Passenger/Ride Share Drop-Off area and a greeter will assist you. The Playhouse offers assisted listening devices free of charge at the Patron Information Booth for any patron who would like amplified sound. Please provide a credit card or ID for temporary deposit.

ACCESS performances feature American Sign Language interpretation for d/Deaf and hard-of-hearing patrons and live audio description for blind/low-vision patrons. Check calendar for dates.

LATECOMERS/RESEATING

For general safety and out of respect for the cast, if you have arrived late or leave your seat during the performance, you will be seated at the discretion of the House Manager. You may be ushered into the balcony or back of the theatre until the end of the act.

SAFETY

If you would like a safety escort to your car, call (858) 534-9255 (WALK). UCSD Community Service Officers offer this service from sunset to 1:00 am every day of the year.

TICKET INFORMATION

HASSLE-FREE TICKET EXCHANGE

Subscribers may exchange tickets to attend the same production on a different day. Please note that a new performance day may have a higher ticket price. Subject to availability.

WHAT IF I'M SICK?

If you are not feeling well or have tested positive for COVID-19 (vaccinated or otherwise), we ask that you exchange your tickets (see info above) or put the value of the ticket towards a gift certificate.

MISSED PERFORMANCE

If you've missed a performance, subscribers may purchase a \$15 replacement ticket for the same production. You will be required to present your original unused tickets prior to the show. Same seat location not guaranteed. Please call Patron Services as soon as possible after missing your scheduled performance. Subject to availability.

LOST TICKETS?

Call Patron Services and they will reprint and hold at Will Call.

DISCOUNTED YOUTH TICKETS

Half-price tickets are available for people ages 17 and under when they attend the same night as the subscribing adult. Limit two youth tickets per performance. For content warnings, call Patron Services. Children ages 6 and under are not permitted in the theatre unless otherwise noted. Discount not valid on Gold Circle seats.

SAVE ON ADDITIONAL TICKETS

Subscribers save 20% on additional single tickets in their package. Subscribers may use this promo code to purchase tickets online: **SUB2022**. Discount not valid on Gold Circle seats.

CAN'T USE YOUR TICKETS? DONATE THEM BACK

Call Patron Services to donate your tickets back for a tax deduction. Donations must be made before the scheduled performance.

SUBSCRIBER 2-FOR-1 TICKET OFFER

Valid for one-time use only. Purchase two tickets for the price of one to any of the plays listed here:

THE GARDEN
to the yellow house
BHANGIN' IT

To redeem, please call Patron Services and mention the subscriber 2-for-1 offer.

This offer is non-transferable and not available on Opening Nights or VIP Donor Nights or Gold Circle seats. Subject to availability.